

Question #
(red=digital
survey)

SHORT TERM RENTALS IN TAGHKANIC - PUBLIC OPINION SURVEY MARCH 2021

- 1** Have you ever stayed in a Short-Term Rental/STR, like AirBnB, VRBO, etc.? (Y) (N)
60% replied yes (96/159 respondents); one commented about that experience:
I had experienced issues...traffic noise, plumbing, loud neighbors, dirty and pictures didn't truthfully represent it. And when trying to get my refund, you couldn't leave an honest/ negative comment, or you won't get your \$\$ refunded from ABNB
- 2** Do you know of any home in Taghkanic, or rooms in a home, offered as a STR? (Y) (N)
59% replied yes; 94/159 respondents do know of a STR operating in Taghkanic;
- 2a (3)** If yes, Have you experienced a problem at the STR such as noise, trash, or excessive traffic? (Y) (N)
90% replied No to this question; (85/94 respondents) and many of those who responded *No* chose to elaborate, as follows:
No issues. Always friendly visitors excited to explore the area.
No. This is Taghkanic, not a densely populated city. renters on sites like Airbnb and Vrbo are overwhelmingly courteous and respectful for the homes and community. the Nope!
No, never.
No problems at all.
No, I haven't heard of any issues.
No, I know of one neighbor who has an STR and I have not experienced any problem
No. Although we believe there are several on our road.
No, none.
No, they are not my immediate neighbors.
None at all. I
No peoblem (sic)
No we haven't
No never any issues.
None at all.
I do not live close enough to either of the two that I know about to have experienced any issues.
No problem.
no problems
No, I have not had any problems with the ones I know of.
- 2a (3)** Among the 90% who said they'd had no problem with any STR in Taghkanic, these respondents expressed concern that we could over-regulate something that was not a problem in the first place:
This survey does not allow anything positive to be said about STR which I think is not fair. The complainers always seem to get their way. This town was dying with an older population. We need young people to come and short-term rentals is a tool.
This is a biased question as it leads the person only to answer with a negative answer. If you ask someone Have you experienced a problem you are forcing them to answer with a negative response.
This is America stop interfering with free enterprise. I am a vet and fought for freedom. Unless people are breaking the law leave people alone.
- 2a (3)** Also among the 90% who responded "no problem" were these four, apparently STR guests in Taghkanic, including a respondent who indicates they bought a home in Taghkanic after staying in a local STR:
I loved staying in the airbnb. The host was going to college and this was her way of helping pay her tuition. Really lovely lady and had a great weekend away with my boyfriend now my husband.
No issues. Great people. Great place with many improvements and a place I can book for my family to stay when visiting. A valuable resource fir the community.
I came to the town for a wedding stayed in a beautiful home and decided to stay here and the hosts have become my friends. Small towns need new life and this is a way to get young people into the area.
Great experience. Loved the opportunity. Stayed in Airbnb before I bought a home here. Wanted to experience town before I lived here.
- 2a (3)** However, 3 of those who responded *No* to this question left comments that indicated they had concerns about possible future problems:
Concerned re: long-term loss of community/prefer having real neighbors
Not yet
traffic and noise should be prohibited in residential areas
- 2a (3)** **10% replied Yes, they have experienced a problem with a STR in Taghkanic** (9/94 who answered this question). All commented, most about noise &/or partying:
Yes we have an STR across the street from us and we are often made to listen to loud parties, sometimes late into the night Actually we have three STRs in our hamlet
noise
Noise, trash, excessive traffic, trespassing
On two occasions heard the noise of people partying in earnest outside of a home.
Yes, noise.
ATVs- excess traffic all hours
noise
Yes, large groups, noisy renters whom came just to party. Most renters and owners are responsible, but with STRs, it's hard to take action when there's a problem.
rowdy who will enforce your visions??/for how much??
- 3** Do you, or does someone you know, work for the owner(s) of a Short-Term Rental as a manager, or cleaning or taking care of grounds? (Y) (N)
Only 32% replied yes (8/25 postcard respondents); of those who replied yes, two added comments:
I have a cleaning job, cleaning some houses. Its my living so you stop allowing people to rent their place, I will be unemployed again, I have worked hard to look after myself. I have a family to feed. Let me live my life.
Yes, but not STR dependent/would do same work if wasn't STR for the most part
However, although this question was accidentally left off the digital survey, we did receive these comments from people who took the digital survey, about work or other economic impacts of STRs:
I lost my job and by working with Airbnb I am able to feed my family by renting out part of the house. I am a responsible host and care about the community and my neighbors. I get there are bad hosts out there but don't stop us making a living.
I know of 3 places and they have helped my business grow as they order take out. Since June last year my business has grown and its because we get more people coming from outside. Stop trying to kill small businesses.
I have owned a cabin in taghkanic for 5 years & a superhost on Airbnb for 2+ years. We have a five star rating, have hosted more than 50 times and never had a negative experience. We provide guests w/recs of local restaurants, farms, & activities.
great experience brings \$ to area and creates employment

- 4 Do you think STRs should be allowed in Taghkanic? (Y) (N)**
85% replied yes (133/157 respondents), STRs should be allowed in Taghkanic; a few people (including one who didn't reply either yes or no) added these comments:
 No, but if they are allowed, only for residents, and only a room or rooms while the owner is at home
 Really undecided; I look forward to a public Information Meeting in the Spring. My feelings against STRs are that I don't want them to take away from availability of long term apt./house rentals for people/families who want to live in Taghkanic but can't afford to purchase a home. I don't know how many long term rental opportunities even exist in our town. I think there are some. I am very annoyed when real estate here is sold to people who use it as investment property. which in turn drives up our taxes. (I am not sure how this impacts the STR question or not.) I don't know how STR compares to tradional B & Bs, usually a B & B is operated by owner living in the house. I am against STR that take away from local motels and established B & B. I think Taghkanic should require a license to operate, as I am assuming that B & Bs need a license. Having a license makes sense for safety, cleanliness, etc.
- 4a (5) (STRs should be allowed) *Only for owners who are residents of Taghkanic. (Y) (N)**
53% replied no; a majority (83/158 respondents) do not think STRs should be limited to residents' properties. No added comments were received for this question.
- 4b (6) (STRs should be allowed) *Only a room or rooms, while the owner is at home. (Y) (N)**
84% replied no; a majority (129/156 respondents) do not think STRs should be limited to Hosted rentals. No added comments.
- 4c (7) *Owners should be permitted to rent their entire home. (Y) (N)**
74% replied yes; while a majority (116/157 respondents) think owners should be permitted to rent entire home, 3 respondents added conditional remarks:
 No; Yes only for Long-term
 Perhaps, but any yes vote would be only with limitations
 Yes, with limit of 2-3 weeks and limit of 4 people
- 5 (8) Should Taghkanic require STR owners to register or have a license to operate? (Y) (N)**
57% replied yes (91/156 respondents), STRs should be required to register/have a license to operate; several respondents suggested additional conditions:
 Yes, & Inspection!!!
 Yes but I would limit number of STRs
 Yes, ADD collect taxes off rentals.
 In answer to the last question, if STRs are only allowed in owner-occupied homes, they don't need a license, but if you allow them for non-owner-occupied, which I don't support, they need a license and regs.

| DETAIL | | | | | | | | | | | | | | | | | | | |
|---------------------|---------------|--------|---------------|--------|-------------|--------------|--------------------------------|--------------|----------------|---------------|---------------|---------------|-------------|----------------|----------------|--------|---------------|--------|--|
| postcard respondent | Question 1 | | Question 2 | | Question 2a | | Question 3 | | Question 4 | | Question 4a | | Question 4b | | Question 4c | | Question 5 | | |
| | Y | N | Y | N | Y | N | Y | N | Y | N | Y | N | Y | N | Y | N | Y | N | |
| 1 | ✓ | | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 2 | ✓ | | ✓ | | | ✓ | | | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | |
| 3 | | | | ✓ | | ✓ | | | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | |
| 4 | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 5 | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 6 | | ✓ | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 7 | | ✓ | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 8 | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 9 | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 10 | | ✓ | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 11 | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 12 | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 13 | | ✓ | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 14 | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 22 | | ✓ | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 23 | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 24 | | ✓ | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 25 | | ✓ | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| 26 | ✓ | | ✓ | | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | | ✓ | |
| postcards | 13/26 | 13/26 | 16/26 | 10/26 | 2/16 | 14/16 | 8/25 | 17/25 | 19/24 | 5/24 | 14/25 | 11/25 | 6/23 | 17/23 | 18/24 | 6/24 | 19/25 | 6/25 | |
| digital survey | Question 1 | | Question 2 | | Question 3 | | comments only, on this version | | Question 4 | | Question 5 | | Question 6 | | Question 7 | | Question 8 | | |
| totals | 83/133 | 50/133 | 78/133 | 55/133 | 7/78 | 71/78 | 1/1 | 0/1 | 114/133 | 19/133 | 61/133 | 72/133 | 21/133 | 112/133 | 98/133 | 35/133 | 72/133 | 61/133 | |
| TOTAL ALL | 96/159 | | 94/159 | | | 85/94 | | 17/26 | 133/157 | 94/157 | 75/158 | 83/158 | | 129/156 | 116/157 | | 91/156 | | |
| % | 60% | | 59% | | | 90% | | 65% | 84% | | 47% | 53% | | 82% | 73% | | 57% | | |