

# GUIDE TO BROADBAND SERVICES IN TAGHKANIC

*Latest update: April 11, 2019*

The Town of Taghkanic currently has several companies that provide internet service to your home. Your ability to obtain their services depends most importantly on your location within the town and, in some cases, the terrain of your property. The following list will provide guidance on how to access these providers.

## **NEW YORK STATE BROADBAND PROGRAM**

The New York Broadband Program initiated by Governor Cuomo provided \$670 million to make high-speed internet available to New York State homes and businesses. Grants were awarded to different providers to help cover the expense of installing fiber optic cable to our underserved Columbia County.

First, visit this site and click the search link:

<https://nysbroadband.ny.gov/resources/residential-broadband>

It will provide a list of your current internet providers. It also includes the names of internet providers awarded a state grant to provide high-speed service before the end of 2019. The site also gives the maximum download speed and the type of technology used. See **Map of Taghkanic Broadband Status** (March 2018) on page 4.

## **MAJOR PROVIDERS IN TAGHKANIC**

### **GTel**

GTel, formerly Germantown Telephone, has committed to providing fiber optic broadband service *throughout the Town of Taghkanic*. GTel will offer a variety of plans up to 100 Mbps download and 50 Mbps upload.

The infrastructure deadlines for Phases 2 and 3 that cover most of our town are now in year 2019. GTel has made substantial progress of installing many new poles along Route 82 and the first drilling under the Taghkanic State Parkway has been completed. The company is working its way outward from Germantown towards Taghkanic. GTel has estimated that our town will receive fiber optic service by September 2019.

GTel prioritizes its work in part on how many residents in various neighborhoods have expressed interest in using its services. It is important for Taghkanic residents to contact GTel and let it know they are interested in having fiber service to their homes. There is no obligation to take the service if you later change your mind. You can call Customer Service at 518-537-4835 or visit [www2.gt.net](http://www2.gt.net) for up-to-date information on the company's progress.

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## MID-HUDSON CABLE

This is a local company providing a package of fiber optic internet, television and telephone services. Pricing depends on the combination of services you may choose. All Mid-Hudson Cable lines have been updated to fiber optic and provide 100 Mbps download with 25 Mbps upload. Call Customer Service at 800-342-5400 or visit the website for more information. [www.mhcable.net](http://www.mhcable.net)

**Mid-Hudson Cable** is only available in Taghkanic along Route 27 from the Claverack town line to Pumpkin Hollow Road North and on to the Copake town line with several nearby town roads included. Additional service lines exist on State Road 82 on the west side of the parkway and also include adjoining town roads. If your home is near an existing service line, cable installation may be scheduled.

(See Map of Mid-Hudson Cable Service Lines)

## CONSOLIDATED COMMUNICATIONS

**Consolidated Communications**, formerly Fairpoint, was awarded a New York State Broadband Program Grant and upgraded to high speed fiber optic service lines on a few town roads: starting at Route 23 down Route 11A past Taconic Hills School to the intersection with Route 11; from there, fiber has been extended up Route 11 to Woodland Road. Fiber continues down Route 11 to Copake Lake Road. Bloody Hill Road is also included.

**Consolidated** advertises several options for those customers with fiber optic connectivity with speeds up to one Gigabyte. Other former Fairpoint customer areas may only have the availability of the slower DSL (digital subscriber lines) with service up to 15 Mbps download and 1 Mbps upload. Call Customer Service at 844-968-7221 or visit [www.consolidated.com/residential/internet](http://www.consolidated.com/residential/internet).

## HUGHES NET

The company offers their newest upgrade of GEN 5, its fifth generation of internet technology, that can provide 25 Mbps of download and 3 Mbps of upload with four different data options. If the monthly data cap is exceeded, service will slow for the remainder of the billing cycle but

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there are no additional charges. This internet connection requires a satellite dish installed at your home and a clear sight line to the southern sky. A 24-month commitment is required. Visit [internet.hughesnet.com/gen5/](http://internet.hughesnet.com/gen5/) or call Customer Service at 866-347-3292.

## VIASAT

Viasat, also known as Exede, is a national company that is always launching new satellites. Viasat can bundle Internet, DirectTV and Satellite phone. It requires a satellite dish installed on your property and a clear sight line to their satellites. Internet service in our area is up to 12 Mbps download and 3 Mbps upload. Three data plans are offered. If the monthly data cap is exceeded, service will slow down but there is no extra charge. Service may also be slower during periods of high customer usage. Viasat requires a 24-month contract. Call Customer Service at 855-810-1308 or visit [www.getruralsatellite.com/viasat/order](http://www.getruralsatellite.com/viasat/order).

## ALTERNATIVE PROVIDERS

Some Taghkanic residents receive Internet services from other sources:

- **TERRESTIAL FIXED WIRELESS** (Ground-Based Equivalent to Satellite)

**NYAIR** is powered by Mid-Hudson Data Corp.

<http://www.mhdatacorp.com/>

**866-787-3379**

<http://www.nysysairaccess.com/airaccess/>

**585-288-1040**

- **MOBILE BROADBAND** (Cellphone Data Plans)

**VERIZON AT&T SPRINT TMOBILE** — *contact your provider  
for more information*

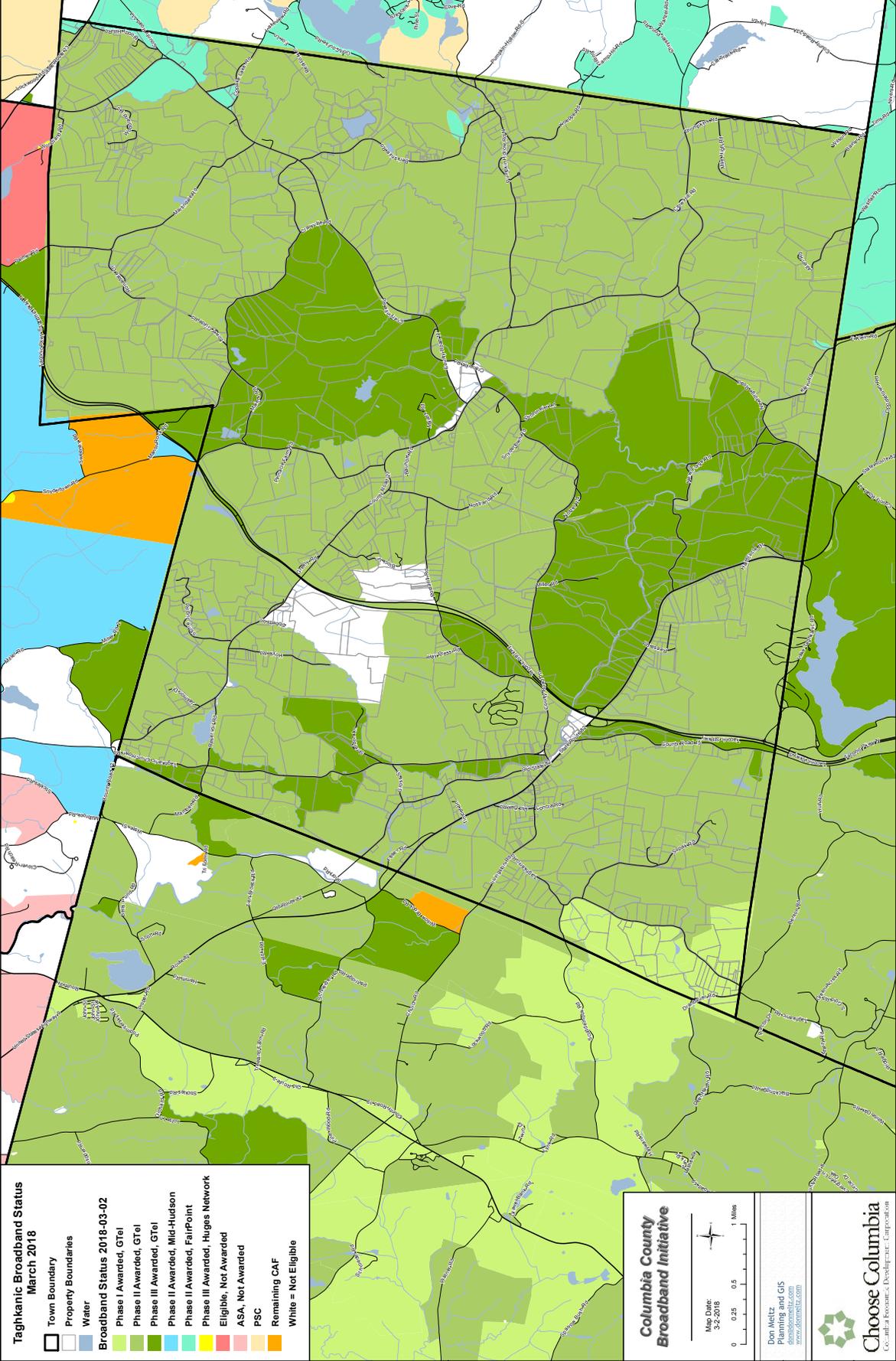
**CRICKET WIRELESS**

<https://www.cricketwireless.com/>

**518-697-7660**

—**The Broadband Committee**  
Chairman Arthur McGuire

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## Mid-Hudson Cable Service Lines

